



# Three-Year Strategic Plan 2020-2022

Adopted May 17, 2020

**Final Report: September 20, 2023**

## 1. Enhance Access to Services

The Tri-County Board will invest in research, technology, and other resources to improve access to mental health and addiction services through:

- Mobilization of assessment, intake, treatment and case management services
- ✓ Intensive Community Mental Health Teams in Miami County; need to add SUD
- Enhanced application of telehealth and telemedicine
- ✓ Widespread adoption; work on improving quality and access
- Assisting providers with workforce development, recruitment and retention efforts to ensure appropriate licensure of staff, extended hours for services, and mobilization of services
- ✓ TCN added extended hours; staffing limitations limiting additional hours; state initiative to enhance workforce is rolling out in FY24

## 2. Enhance Asset Management

The Tri-County Board will enhance data systems and procedures to track utilization, maintenance, and management of facilities and other assets.

- ✓ Scanned into computer system property-specific information; need to access remotely in real time

## 3. Establish a Permanent Administrative and Training Center

The Tri-County Board will establish a modern, efficient and accessible administrative center owned by the Board, with flexible use facilities for agency and community partners, including a well-equipped, safe and modern training and meeting space.

- ✓ Moved in November 2022 under Temporary Certificate of Occupancy and Training Center is being used frequently by community partners and agencies;
- ✓ Waiting for PoE switches to complete systems and 1-year warranty work in September before scheduling Guest Offices



# Three-Year Strategic Plan 2020-2022

Adopted May 17, 2020

**Final Report: September 20, 2023**

## **4. Reduce the Impact of Suicide**

The Tri-County Board will invest in education, training, and other resources to enhance suicide prevention across all age groups, with particular attention to youth and to the agricultural community.

- ✓ COVID delayed or disrupted meetings of coalitions and other community partners;
- ✓ Coping During Challenging Times training developed in response to COVID (55 trainings)
- ✓ QPR for Hope Squads and other audiences; training and resources for schools, ag community, first responders;
- ✓ 54 Crisis Response Team callouts;
- ✓ In FY23 began the process of restarting the Suicide Prevention Coalition

## **5. Enhance Youth Services**

The Tri-County Board will invest in evidence-based or emerging best practice approaches to build resiliency in youth; to establish effective prevention strategies in schools and community youth organizations; for broader adoption of screening and early intervention for mental health or substance use; and to improve access to treatment services for youth.

- ✓ Supported implementation of PAX Good Behavior Game
- ✓ Supported Hope Squad in area high schools
- ✓ Assisted area schools with development of K-12 Prevention Grant plans
- ✓ Ohio Disaster Response Grant enabled purchase of books and educational materials to support youth mental health
- ✓ Paid for school liaison at Miami County ESC to work with schools on needs assessments

## **6. Plan for and Respond to Behavioral Health Impacts of Trauma**

Trauma can occur as a result of social, economic and environmental conditions, and is a significant risk factor for mental health and substance use disorders. The Tri-County Board will invest in evidence-based or emerging best practice approaches to build resiliency in communities, including but not limited to community crisis response, warmlines, inter-agency and community planning, and emergent systems.

- ✓ Ohio Disaster Response Grant train-the-trainer increased capacity
- ✓ ODRP supported certification in EMDR for mental health counselors
- ✓ National Organization of Victim Witness training increased crisis response capacity
- ✓ Established COVID warmline
- ✓ Helped SafeHaven expand Hope Line hours
- ✓ Facilitated and took leadership roles in area coalitions and interagency collaborations